

Comments on preschool, elementary school and recreation center

Our preschools, elementary schools and recreation center are continually working on developing their activities. Therefore, your comments are important for the school's development and quality work. If the preschool, elementary school or recreation center do not meet your expectations, or if you or your child are unhappy with anything, please contact the Office of Children and Education as described below.

The first people to contact with your concerns are the staff at the preschool and recreation center, or a mentor / teacher in the elementary school; next is the principal who is presiding over the organization in question. If you are not satisfied with the handling of your case, you can go on to the Office of Children and Education for the municipality. Comments and possible complaints will be investigated and addressed as needed. Then, feedback will be given to the person who originally provided the information, and to the organization in question.

To submit your comments digitally, click on the link at the bottom of the page, "comments or complaints".* You are, of course, entitled to submit comments and complaints anonymously, but if you would like personal feedback on your case, you will need to provide a name and contact details.

If you do not have an opportunity to register your views digitally, please send them by mail to:

Bollnäs kommun
Barn- och utbildningskontoret
Stadshuset 2
821 80 Bollnäs

If you are not satisfied with the municipality's handling of your comments or complaints, you can file a report with the [Swedish Schools Inspectorate](#).

If you have any comments or complaints about independent preschools, elementary schools or recreation centers in the municipality, you should go directly to the respective organizations.

For comments on an upper secondary school or on an upper secondary school for students with special needs, you should go to Hälsingland Education Association, www.hufb.se

[Click here for your viewpoints or complaints](#)

*The comment is Bollnäs Municipality's written procedure for handling complaints as described in chapter 4, section 8 of the Education Act (2010:800).